

TaxWise Customer Support 1-800-411-6391 (do not give this number to taxpayers)

Dates	Hours
October 1, 2008 through November 30, 2008	8:30 AM – 6:00 PM EST (Monday – Friday)
Dec. 1, 2008 through Jan. 4, 2009 (Excluding Holidays)	6:00 AM – 8:00 PM EST (Sunday – Saturday)
Jan 5, 2009 through April 30, 2009 (Excluding Holidays)	6:00 AM- 12 Midnight EST (Sunday – Saturday)
May 1, 2009 through September 30, 2009 (Excluding Holidays)	8:00 AM- 6:00 PM EST (Monday – Friday)
December 24, 2008	6:00 AM – 3:00 PM EST
December 25, 2008 (Federal Holiday)	Closed
December 26, 2008 (CCH Holiday)	Closed
January 1, 2009 (Federal Holiday)	Closed

(Dates subject to change pending software availability)